

Privacy Policy for Mobile Batteries

Effective Date: 26 May 2025

1. Who We Are

Mobile Batteries is a mobile battery delivery and fitment service based in Port Elizabeth, South Africa. We are committed to protecting your privacy and ensuring that your personal information is collected and used properly, lawfully, and transparently.

2. Information We Collect

We may collect and process the following information:

- Your name and surname
- Contact details (phone number, email address)
- Vehicle type and battery needs
- Location (for service delivery)
- Any communication or feedback sent to us

3. How We Use Your Information

We collect your personal data to:

- Provide battery delivery and fitment services
- Schedule appointments
- Respond to inquiries and requests
- Issue invoices and manage payments
- Improve our services and customer experience
- Comply with legal obligations

4. Sharing of Information

We do not sell your personal information. We may share limited information with:

- Our staff and service technicians to fulfill appointments
- Service providers or logistics partners for delivery coordination
- Regulatory or legal authorities, only when required by law

5. Data Security

We take reasonable steps to protect your information against loss, misuse, unauthorized access, and disclosure. Only authorized personnel have access to your information.

6. Your Rights

You may:

- Request access to the personal information we hold about you
- Ask us to correct or delete your information
- Object to the processing of your data

Contact us at mobilebatteriessa@gmail.com to exercise these rights.

7. Cookies


We may use cookies to enhance your browsing experience on our website. You can manage cookie preferences in your browser settings.


8. Changes to This Policy

This policy may be updated periodically. Please review it regularly for any changes.

9. Contact Us

If you have any questions or concerns about how we handle your personal information:

 Email: mobilebatteriessa@gmail.com

 Phone: 061 950 9552